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Vprašalnik zadovoljstva odjemalcev - PharmaHemp		
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NOVA IZDAJA VODIL INSTRUCTIONS FOR COMPLETING THE QUESTIONNAIRE

In order to improve our services and quality management system, we have prepared an online survey, with the help of which we want to assess our customer satisfaction. Based on your answers we will try to improve the user experience and evaluate the obtained information for the purpose of certification according to ISO 22000: 2018 - Food safety management, which requires monitoring customer satisfaction.

We kindly invite you to complete the questionnaire on the following link: <https://www.xxx...> The survey is anonymous and we will use the information obtained solely for the purpose of our customer satisfaction survey.

1. How would you rate our web page www.pharma-hemp.com?
2. How would you rate the simplicity of an ordering?
3. How would you rate the sales service?
4. How would you rate the production service?
5. How would you rate the logistics service?
6. How would you rate customer support service?
7. How would you rate the speed of our service?
8. Was the order completed on-time? Yes / No
9. How would you rate the quality of our products?
10. How would you rate the price-performance ratio of our services?
11. Do you have any other feedbacks?